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OpenText in the Public Sector: ERP Augmentation

Preserve your ERP data and documents efficiently, while reducing costs, with the leading global solution for ERP content management

Extend your investment in SAP®, Oracle®, or other ERP systems with OpenText ERP Augmentation. Designed to meet the complex needs of a regulated environment, it enhances agency ERP-driven processes with comprehensive content lifecycle management. OpenText ERP Augmentation unites transactional data with enterprise information for a single source of truth, reducing the risk and cost of records mismanagement, increasing accessibility and productivity, and complying with regulations such as DOD 5015.2 and MoReq 2010.

From case management to contract management, budget formulation and execution, acquisition and procurement, logistics and HR processes, and more, government agencies rely on ERP systems to provide support for day-to-day operating processes. These processes depend on large volumes of business content. The value of this content lies not only in the individual transactions and supporting documentation captured but also in revealing larger patterns of activity to confirm performance levels or evaluate compliance. To support mission objectives and ensure accountability, supporting documentation must be captured, managed, stored, and preserved in a secure, low-cost manner that makes it available at all times, anywhere, to authorized users.

Optimize and extend your ERP system

OpenText ERP Augmentation offers out-of-the-box integration with your ERP systems in an open landscape to unite information across your organization. It optimizes the value of ERP systems with an end-to-end content management solution developed to secure, compress, and preserve your ERP transactional data and supporting records—and make them available for day-to-day use. OpenText ERP Augmentation

BENEFITS

OpenText ERP Augmentation benefits federal, state and local governments by enabling agencies to:

- Maximize current ERP systems investment; extend SAP®, Oracle® or other ERP system capabilities with content lifecycle and records management to maximize server capacity and securely preserve critical information

- Reduce costs and decrease implementation time and the total cost of ownership with a highly integrated, standardized solution tailored to meet ERP requirements—avoid customization and focus on configuration

- Mitigate risk and comply with key standards such as DOD 5015.2, MoReq 2010, and more; apply records management controls to ERP information for greater access and automatic disposition per policy

- Improve decision making and transparency by providing enterprise-wide visibility into core ERP processes; share content across systems, organizations and across agency boundaries to improve productivity

- Increase agency productivity by delivering continuous access to legacy information in a secure environment; use ERP data across functions to identify patterns, trends; spur ideas; capture experience, and knowledge

- Implement the solution that adapts to evolving operational needs and supports multiple back ends (ERP, non-ERP)

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manages content in any format throughout its entire lifecycle. The solution combines secure, automated capture, storage, and organization of documents with archiving, records management, and imaging functionality. In addition, it provides team collaboration, workflow, and search and retrieval capabilities.

A holistic solution for managing agency information, ERP Augmentation embeds content management directly into processes like case or account management to give content a consistent business context. It enables your agency to extend the value of transactional processes, combining SAP, Oracle, and other ERP systems (structured information) with emails, social media, videos, photos, drawings, presentations (unstructured information) to improve the alignment of agency strategies, processes, and operations.

OpenText ERP Augmentation enhances your current IT infrastructure by supporting multiple back ends, front end user interfaces and sophisticated de-duplication, limiting the growth spiral of IT infrastructure. The solution's compatibility with ERP systems allows integration with core system data as well as access to other Enterprise Content Management (ECM) system or legacy application information. Its ability to automatically update content when it changes, regardless of where it resides, ensures a single source of truth for improved decision-making and metrics.

Reduce costs through streamlined performance

Store your transaction data and augment it with related documents and media from all sources to feed case management, budget management processes, audits and litigation, or other critical business processes across agency operations. Workflow and reporting functionality enhances productivity by delivering the right content at the right decision point, tailored to each professional's role. ERP Augmentation gives users powerful search capabilities from both within and outside ERP systems. It provides flexible, easy to use views, reports, and content-enriched processes, ranging from procurement to case management to enterprise asset management.

OpenText ERP Augmentation delivers unprecedented usability and information availability through seamless user interface integration and mobile access. Standard but customizable applications give users self-service access to information from their familiar ERP interface across laptops, tablets, and mobile devices. Dashboards are readily configured to run on mobile devices, delivering critical information to management on the move. OpenText ERP Augmentation specializes in making ERP functionality accessible to whoever needs it, wherever, on any authorized device.

As well as lowering the cost of business operations, ERP Augmentation reduces your total IT cost of ownership through optimized ERP systems and minimizes your reliance on paper records and processes, and the real estate required to store paper documents. Storage and transport costs are further reduced through automated archiving and disposition.

Become a responsive and agile organization

OpenText ERP Augmentation is comprehensive, flexible, and integrated. An application platform that works with existing IT infrastructure, it can be used to help rapidly design, build, implement, and execute new programs and processes by providing access to or reporting on data already available. The solution drives innovation across your agency through the reuse of existing systems, data, and related information, while maintaining a sustainable cost structure. You can add innovative new business processes with reduced risk to existing systems and a strong return on your technology investment. OpenText ERP Augmentation delivers the power to adapt quickly to a changing regulatory environment.

Mitigate risk with content integrity

Protect your agency from costly risks associated with improperly controlled information; ensure compliance with regulations, security of proprietary or employee information; and avoid labor-intensive or cost-intensive legal discovery.

The solution's compatibility with ERP systems allows integration with core system data ...access to other ECM system or legacy application information.

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OpenText ERP Augmentation delivers full records management capabilities compliant with legal and regulatory standards DOD 5015.32 and MoReq2010 in a consolidated solution. Underpinning the integration is the ability to automatically classify ERP content as records. ERP Augmentation delivers visibility across agencies for IT governance and data management, and reduces risk by eliminating data duplication and supporting automatic disposition per policy. Risk is further mitigated through anti-fraud capabilities. OpenText brings the discipline of workflow and enterprise records to ERP systems to simplify and adds certainty to audit and e-Discovery processes. No other solution is better suited to help government agencies meet their compliance obligations and improve operational performance.

Government and OpenText – A Proven Relationship

For more than 20 years, OpenText has provided government customers from over 75 countries with dependable, well-supported, continuously improved, and expanded enterprise information management solutions. It has continually demonstrated its commitment to understanding agency feedback with visionary technology to enhance the security, preservation, access, and value of their information.

As SAP's premium ECM vendor and a partner to Oracle for over a decade, OpenText offers future-proof, productized solutions for public sector customers with minimal integration and maintenance risks. OpenText is the only ECM SAP-Premium Qualified certified solution provider with DOD 5015.2 certification for Records Management and offers extensive database integration with Oracle. ∎

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